

EXHIBIT 2

1 [Submitting Counsel below]

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7 **UNITED STATES DISTRICT COURT**

8 **NORTHERN DISTRICT OF CALIFORNIA**

9 **SAN FRANCISCO DIVISION**

10

11 IN RE: UBER TECHNOLOGIES, INC.
12 PASSENGER SEXUAL ASSAULT
13 LITIGATION

14 This Document Relates to:
15 ALL ACTIONS

Case No. MDL No. 3084 CRB

**[PROPOSED] ORDER GOVERNING THE
PRODUCTION OF ELECTRONICALLY
STORED INFORMATION AND HARD
COPY DOCUMENTS**

16

17 **1. PURPOSE**

18 This Order Governing the Production of Electronically Stored Information and Hard Copy
19 Documents (“ESI Order”) will govern discovery of electronically stored information and any hard
20 copy documents in this Litigation as a supplement to the Federal Rules of Civil Procedure and this
21 District’s Guidelines for the Discovery of Electronically Stored Information (“ESI Guidelines”)¹ and
22 Checklist for Rule 26(f) Meet and Confer Regarding Electronically Stored Information (“ESI
23 Checklist”)², and any other applicable orders and rules. Nothing in this Order is intended to expand
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25 _____
26 ¹ https://www.cand.uscourts.gov/filelibrary/1117/ESI_Guidelines-12-1-2015.pdf.

27 ² <https://www.casd.uscourts.gov/judges/leshner/docs/Electronically%20Stored%20Information%20Checklist.pdf>

1 or limit the obligations of a party or non-party as otherwise required by law. "This Litigation" 2 includes all actions currently in IN RE: UBER TECHNOLOGIES, INC. PASSENGER SEXUAL 3 ASSAULT LITIGATION, or hereafter added or transferred to MDL No. 3084, and all actions later 4 remanded to their respective transferor courts.

5 **2. DEFINITIONS**

6 a) "And" and "or" shall be construed conjunctively or disjunctively as necessary to make 7 their use inclusive rather than exclusive, e.g., "and" shall be construed to mean "and/or."

8 b) An "Attachment" is typically a file associated with another file for the purpose of 9 storage, transfer, processing, production, or review. There may be multiple attachments associated 10 with a single "parent" or "master" file. In many records and information management systems, or in 11 a litigation context, the attachments and associated record(s) may be managed and processed as a 12 single unit. In common use, this term most often refers to a file (or files) associated with an individual 13 email or other message type. For the avoidance of doubt, a hyperlinked document, such as a cloud- 14 based document in Google Drive, is not an "attachment."

15 b)c) "Defendant" or "Defendants" means the named defendants in the above-captioned 16 matter, as well as any later added defendants. "Uber Defendants" means Uber Technologies, Inc., 17 Rasier, LLC, and Rasier-CA, LLC.

18 e)d) "Document" is defined to be synonymous in meaning and equal in scope to the usage 19 of this term in Rules 26 and 34 of the Federal Rules of Civil Procedure and shall include Hard-Copy 20 Documents and ESI.

21 d)e) "Electronically stored information" or "ESI," as used herein has the same meaning as 22 in Federal Rules of Civil Procedure 26 and 34. For avoidance of doubt, ESI includes Documents 23 existing in electronic form at the time of collection, including but not limited to: email messages 24 (including all active messages and archived or otherwise stored messages), other electronic 25 messaging platforms (such as instant messaging, chat messaging, app-based messaging, Slack 26 messaging, and collaboration tool messaging), calendar items, address book entries, voicemails,

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1 recorded phone calls, memoranda, letters, reports, presentations, spreadsheets, databases, charts,
 2 handwritten notes, and any storage media.

3 f) “Family” means a document and all other documents in its attachment range, emails
 4 with attachments, files with extracted embedded OLE documents, and email or other documents
 5 together constitute family groups. For the avoidance of doubt, a hyperlinked document, such as a
 6 cloud-based document in Google Drive, is not part of a family group.

7 e)g) “Hard-Copy Document” means Documents existing in paper form at the time of
 8 collection.

9 f)h) “Native Format” means and refers to the format of ESI in which it was generated
 10 and/or as used by the producing party in the usual course of its business and in its regularly conducted
 11 activities.

12 g)j) “Metadata” means: (i) structured, i.e., fielded, information embedded in a native file
 13 which describes, inter alia, the characteristics, origins, usage, and/or validity of the electronic file; (ii)
 14 information generated automatically by the operation of a computer or other information technology
 15 system when a native file is created, modified, transmitted, deleted, or otherwise manipulated by a
 16 user of such system, (iii) information, such as Bates numbers, created during the course of processing
 17 documents or ESI for production, and (iv) information collected during the course of collecting
 18 documents or ESI, such as the name of the media device, or the custodian or non-custodial data source
 19 from which it was collected.

20 h) “Attachment(s)” shall be interpreted broadly and includes, e.g., traditional email
 21 attachments and documents embedded in other documents (e.g., Excel files embedded in
 22 PowerPoint files) as well as modern attachments, pointers, internal or non-public documents
 23 linked, hyperlinked, stubbed or otherwise pointed to within or as part of other ESI (including but
 24 not limited to email, messages, comments or posts, or other documents).

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1 i)j) “Party” or “Parties” means any person, business organization, or legal entity that is a
2 named plaintiff or defendant in any filed case consolidated under this MDL.

3 j)k) “Non-Party” or “Non-Parties” means any person, business, organization, or legal
4 entity that is not a named plaintiff or defendant in any filed case consolidated under this MDL.

5 k)l) “Requesting Party” means the Party requesting the production of Documents.

6 l)m) “Producing Party” means the Party that may be producing Documents in
7 response to a request by the Requesting Party.

8 m)n) “Protective Order” means the Protective Order issued by the Court in MDL No. 3084,
9 and filed on the docket 3:23-md-03084-CRB at ECF No. 176.

10 n)o) “Searchable Text” means the native text extracted from an Electronic Document and
11 any Optical Character Recognition text (“OCR text”) generated from a Hard-Copy Document or
12 electronic image.

13 o)p) “Media” means an object or device, real or virtual, including but not limited to a disc,
14 tape, computer, or other device on which data is or was stored.

15 p)q) “Optical Character Recognition” or “OCR” means the process of recognizing, and
16 creating a file containing, visible text within an image.

17 q)r) “Load File(s)” means electronic files provided with a production set of documents and
18 images used to load that production set into a receiving party’s document review platform and
19 correlate its data within that platform.

20 r)s) “Include” and “Including” shall be construed to mean “include but not be limited to”
21 and “including, but not limited to.”

22 s)t) “Plaintiff” refers to the named plaintiffs in the above-captioned matter, as well as any
23 later added plaintiffs.

24 ~~t) “Parent child” shall be construed to mean the association between an attachment
25 and its parent Document in a Document family.~~

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u) Any reference to the singular shall also be deemed to refer to the plural, and vice-versa.

3. COOPERATION

The Parties are aware of the importance the Court places on cooperation and commit to cooperate in good faith throughout this Litigation consistent with this Court's Guidelines for the Discovery of ESI and this Court's Rules of Professional Conduct. ~~The Parties will endeavor to cooperate in good faith and be reasonably transparent in all aspects of the discovery process, including the identification, preservation, and collection of sources of potentially relevant ESI, as well as propounding reasonably particular discovery requests, establishing proportional limits on the scope of potentially relevant and discoverable ESI, while endeavoring to identify and produce potentially relevant and discoverable ESI, and maintaining security over the discovery in this Litigation~~ ~~The Parties further acknowledge that responding parties are best situated to evaluate the procedures, methodologies, and technologies appropriate for search, review, and production of their own ESI, but that any such procedures must be consistent with the responding parties' obligation to make a reasonable and good faith effort to obtain the requested information via diligent search and reasonable inquiry, and any other duties owed.~~ The Parties additionally agree that while the Parties have, in the spirit of cooperation, detailed in this ESI Order their intended discovery-related processes and procedures, each Party is ultimately responsible for compliance with its discovery obligations under the Federal Rules of Civil Procedure, and may follow any such processes and procedures that satisfy obligations under those Rules to conduct discovery in a reasonable and proportional manner.

Nothing in this Protocol shall be deemed to constitute a waiver of any objections a Producing Party may have with respect to any discovery demand.

Nothing in this Protocol shall be deemed to prevent a Party from seeking the Court's intervention, pursuant to the Court's Standing Order for discovery disputes, with respect to any issues that may arise regarding the application of this ESI Order to a Document request issued to a Producing Party and/or any responses or objections a Producing Party may have with respect to any such request,

1 if the Parties are unable to resolve any such issues, responses, or objections without the Court's
 2 assistance. Likewise, nothing in this ESI Order shall be deemed to prevent any other Party from
 3 opposing relief sought from the Court.

4. **LIAISON**

5 The Parties will identify Discovery Liaisons to each other for purposes of meeting and
 6 conferring on ESI topics. Counsel for Plaintiffs and Uber shall designate their respective ESI liaisons
 7 within 30 days of entry of this order, and thereafter the designation may be updated by counsel via
 8 email with 10 days' notice.

9. **PRESERVATION**

10 The Parties' preservation obligations are currently set forth in PTO No. 2. Nothing contained
 11 herein shall be construed to abrogate, minimize, or expand the preservation requirements described
 12 in PTO No. 2 or a later-entered order of the Court.

13. **INADVERTENT PRODUCTION OF PRIVILEGED MATERIAL**

14 The inadvertent production of information subject to protection by the attorney-client
 15 privilege, the work-product, joint defense, or other similar doctrine, or by another legal privilege
 16 protecting information from discovery, shall be addressed pursuant to Section 11 of the Protective
 17 Order and the Privilege Order once entered by the Court.

18. **IDENTIFICATION OF CUSTODIAL AND NON-CUSTODIAL DOCUMENTS AND
 19 ESI**

20 The Parties will disclose a preliminary list of (a) custodians likely to possess potentially
 21 relevant information, (b) custodial and non-custodial data sources likely to contain potentially
 22 relevant Documents and ESI, and (c) third parties likely to possess potentially relevant information
 23 in accordance with Fed. R. Civ. P. 26(f), this District's ESI Guidelines, any applicable Orders entered
 24 including PTO No. 5 and participate in Rule 26(f) discussions guided by this District's ESI Checklist.

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Once discovery requests have been propounded under Fed. R. Civ. P. 34, the parties will further meet and confer regarding those custodians and custodial and non-custodial data sources from which Documents and ESI will be collected for review for potential production in this litigation.

The custodian and data source exchanges will include brief explanations of the rationale for their selections; for example, for custodians, their current job titles, dates of employment, and descriptions of their work, and for data sources, location information and description.

As stated in PTO No. 2, sources of ESI may include, without limitation, for both corporate and personal accounts: (1) email systems; (2) mobile device data; (3) text and messaging applications (e.g., iMessage, WhatsApp, Facebook Messenger, SnapChat, WeChat, Signal, Wickr, Telegram, uChat, and HipChat); (4) Workplace collaboration tools and chat applications (i.e., Slack and Microsoft Teams); (5) social media accounts; (6) unstructured data (e.g., documents created by commonly used Microsoft Office programs and Google programs); (7) structured data (e.g., information stored in structured databases like Salesforce and Basecamp); (8) wearable devices (e.g., data from watches or tags); (9) backup media (e.g., data from tapes, discs, or cloud accounts); (10) external storage media (e.g., portable hard drives or flash drives); (11) voicemail systems; and (12) video surveillance systems.

~~The Parties agree that if~~ If the Producing Party determines ~~that~~ a source of ESI is not "reasonably accessible" pursuant to Fed. R. Civ. P. 26(b) ~~during~~, the ~~search and collection process~~ ~~it~~ Parties will provide sufficient information regarding the accessibility of the source to enable the Parties to confer in good faith within seven (7) days of this determination about whether such source or Document will be produced or methods by which the information can be produced. If the Parties disagree and confer as to the accessibility of the source after a good faith meet and confer, the Party seeking discovery from the source may submit the issue to the Court or its designee in accordance with the Court's procedures. The Parties agree to take any unresolved disputes on same promptly to the Court or its designee. ~~ESI~~.

8. SEARCH QUERIES AND METHODOLOGIES

Pursuant to Fed. R. Civ. P. 26(f), and the ESI Guidelines and Section [7] above, the Parties shall ~~will~~ meet and confer, ~~on as appropriate~~, to discuss certain aspects of the application, if any, of search or other filtering technologies, including search terms~~s~~ discovery process, for example, the number of custodians, the identity of those custodians, keywords to be used as part of culling files, collection from non-custodial files, file types, date ranges, ~~transparent~~ validation procedures and random sampling, ~~predictive coding~~ technology assisted review (“TAR”) or other appropriate advanced technology, ~~including systems used to track review status related to those advanced technologies~~. The Parties are expected to work in a cooperative, collaborative, and, ~~This process will be~~ iterative manner, in order to reach agreement upon a reasonable search methodology to achieve an appropriate level of recall (the percentage of responsive Documents in the collection against which, ~~For~~ the search terms were run which include a search term). To the extent the Parties are unable to reach agreement on the application of, or procedures for, any search or filtering avoidance of doubt, Plaintiffs will disclose to Defendants their processes, ~~the~~ Parties shall raise for preservation and collection of documents, including the sources from which such documents will be collected, and the parameters for search and review of documents. Plaintiffs will meet and confer with Defendants about these issues for resolution by the Court or its designee. The Parties recognize that as the litigation evolves, there may be a need to supplement earlier agreed methods or search terms to enhance or improve the identification of potentially relevant ESI.

a) Use of TAR by the Uber Defendants.

1. Overview.

As part of document review, the Uber Defendants intend to use TAR methodology known as TAR 2.0, which utilizes continuous active learning to classify and prioritize documents for attorneys to review. Specifically, the Uber Defendants intend to use Relativity Active Learning (“RAL”) on a Relativity Server 12.1.537.3 platform provided by their vendor Lighthouse. Commonly, a TAR 2.0 methodology begins with ingesting document population into the TAR 2.0 software where the

1 algorithm learns to distinguish relevant from non-relevant documents through attorney review of
 2 documents. The TAR 2.0 algorithm prioritizes the documents in the review queue ~~from most to least~~
 3 ~~likely to be responsive~~~~in a more efficient manner~~. Attorney reviewers then review documents the
 4 TAR 2.0 model has prioritized as most likely to be responsive ~~in descending order from most to least~~
 5 ~~likely to be responsive~~. As the review continues and reviewers code documents, the TAR 2.0 model
 6 continues to learn and prioritize likely responsive documents until a stopping point is reached and a
 7 validation is conducted.

7 2. TAR and Search Terms

8
 9 ~~TAR processing will not be “stacked” with the application of search terms, i.e., search~~
 10 ~~terms will not be applied before or, unless agreed or ordered pursuant to Section 6.x below, after~~
 11 ~~any application of TAR.~~

12 3. Sample Set.

13 i. ~~The Parties’ TAR approach will include the use of a Sample Set to help~~
 14 ~~assure that the Parties have a sufficient level of agreement on what~~
 15 ~~constitutes responsiveness and non-responsiveness.~~

16 ii. ~~The Sample Set will be created by drawing a simple random sample of~~
 17 ~~1,750 documents from the collection to which TAR will be applied.~~

18 iii. ~~The Uber Defendants will conduct the first review of the Sample Set, and~~
 19 ~~code each document as Responsive or Not Responsive and Privileged or~~
 20 ~~Not Privileged. The Uber Defendants will provide Plaintiffs with access to~~
 21 ~~all Non-Privileged documents in the Sample Set with text files and~~
 22 ~~corresponding native files, images and metadata in a format that complies~~
 23 ~~with the entered ESI protocol, and provide a privilege log for any~~
 24 ~~documents withheld for privilege reasons. Documents coded as Privileged~~

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1 will not be removed from the Sample Set for the purposes of model
 2 training. Plaintiffs' Leadership may designate up to five individuals (plus up
 3 to three consultants) to aid in the review ("Plaintiffs' Designated Sample
 4 Set Reviewers") to be given access to review the Sample Set. This review
 5 may take place at such dates and times as the Parties mutually agree (a) at
 6 such location or locations mutually agreed by the Parties, or (b) via a secure
 7 web-based viewer. Any documents coded Not Responsive by the Uber
 8 Defendants to which Plaintiffs' Designated Reviewers are provided access
 9 as part of this review are provided for the limited and sole purpose of
 10 raising and resolving disagreements, if any, regarding the coding calls made
 11 by the Uber Defendants. Any such disagreements shall be recorded on a
 12 TAR Protocol Classification Dispute Log (the "Log"), which shall be in a
 13 form agreed upon by the Parties. Once Plaintiffs' Designated Reviewers
 14 complete their review of the Sample Set, the Parties shall meet and confer
 15 to resolve any differences in coding designation. The Parties' review of the
 16 Sample Set, and conferral to resolve any differences in coding designation,
 17 shall be completed within 10 days. If resolution cannot be reached, the
 18 issue shall be submitted to the Court for resolution.

19 iv. Plaintiffs' Designated Reviewers shall not remove from the location or
 20 locations mutually agreed to by the Parties, any documents to which they
 21 are provided access in connection with the Sample Set review process, and
 22 shall not copy, record, print, image, photograph, fax, scan, or otherwise
 23 capture, transmit or share any document or any information contained

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therein, in any way, with anyone beyond the other Plaintiffs' Designated
Reviewers conducting the review. Any document in native format accessed
via secured web browser and opened in a native application by any
Plaintiffs' Designated Reviewer will be immediately deleted after it has
been viewed in the native application.

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4. TAR Training Process

- i. The Uber Defendants will start the TAR tool's active learning process with the Parties' agreed upon coded documents from the Sample Set, after which the system will automatically select documents for review based on predicted relevance.
- ii. Based on the reviewer coding of other documents, each document will eventually receive a score from 0-100, with documents closer to zero not likely to be relevant and documents closer to 100 considered very likely to be relevant.
- iii. The predictive model the TAR tool uses will update itself continuously without need for human intervention.
- iv. The TAR tool may automatically exclude duplicative documents from the review queue in order to avoid delays in training the model. These documents will still receive a classification score, and suppressed documents above or equal to the lowest score of any document classified as responsive by a reviewer will be reviewed at the end of the process.

5.2. Stopping Criteria

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- i. ~~Once two or more consecutive review batches sequentially populated by the highest ranking uncoded documents remaining in the project in order from highest to lowest scores and containing a total of at least 1,000 documents~~ Once two reasonably sized review batches are found to contain 10% or fewer documents marked responsive, Defendants will pause the review and turn to validation. Defendants may extend the review past this point if they believe sufficient thoroughness has not been achieved. Defendants do not intend for the relevant batches to include index health documents.
- ii. The responsiveness rate will be calculated only over documents drawn directly into the prioritized review queue due to their own predicted relevance score (“primary documents”). It will not include family members of these primary documents, even if said family members are reviewed at the same time as said primary documents.

6.3. Validation

- i. A Validation Sample consisting of three strata will be drawn from the entire TAR population. 500 documents will be drawn, at random, from documents coded responsive prior to validation; 500 documents will be drawn, at random, from documents coded nonresponsive prior to validation; and 2,000 documents will be drawn, at random, from documents not coded prior to validation (i.e., the null set). This will ensure an estimate of RichnessPrevalence with a margin of error no larger than 2.1% at 95% confidence. As for all statistical estimates, the precise margin of error can only be known after the sample is reviewed.
- ii. For the purpose of determining which sampling stratum a document falls in, only the direct coding status of that document will be considered, not

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any coding it may inherit due membership in a family. For instance, a document coded non-responsive will fall in the non-responsive stratum, even if it is a family member of a document coded as responsive.

- iii. The 3,000 documents will be reviewed *de novo* for responsiveness by Defendants, interleaved in random order, with no indication to the reviewer of their prior coding status.
- iv. Recall and RichnessPrevalence will be calculated using the following quantities:
 1. the number of documents in the TAR population that were coded responsive prior to validation;
 2. the number of documents sampled from (1) that are coded responsive in the *de novo* review;
 3. the number of documents in the TAR population that were coded nonresponsive prior to validation;
 4. the number of documents sampled from (3) that are coded responsive in the *de novo* review;
 5. the number of responsive documents in the TAR population that were not coded prior to validation; and,
 6. the number of documents from (5) that are coded responsive in the *de novo* review.

$$\text{v. } \text{Recall} = [(1) \div 500 \times (2)] \div [(1) \div 500 \times (2) + (3) \div 500 \times (4) + (5) \div 2000 \times (6)]$$

$$\text{vi. } \text{RichnessPrevalence} = [(1) \div 500 \times (2) + (3) \div 500 \times (4) + (5) \div 2000 \times (6)] \div [(1) \div 500 \times (2) + (3) \div 500 \times (4) + (5) \div 2000 \times (6)]$$

vii. The Uber Defendants will disclose the Recall and Prevalence, once calculated Recall and Richness and the input quantities used to calculate Recall and Richness.

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1 ~~viii. Plaintiffs' Designated Reviewers shall have the opportunity to review all~~

2 ~~non privileged documents in the Validation Sample, without any knowledge~~
 3 ~~of how any individual documents were coded by the Uber Defendants, in~~
 4 ~~order to perform a blind comparison of the provided Recall and Richness~~
 5 ~~estimates.~~

6 ~~ix. This review may take place (a) at such location or locations mutually agreed~~

7 ~~by the Parties, on a date and time to be agreed to by the Parties, or (b) via a~~
 8 ~~secure web based viewer on a date and time to be agreed to by the Parties.~~

9 Any documents coded Not Responsive by the Uber Defendants to which
 10 Plaintiffs' Designated Reviewers are provided access as part of this review
 11 are provided for the limited and sole purpose of raising and resolving
 12 disagreements, if any, regarding the coding calls made by the Uber
 13 Defendants. Any such disagreements shall be recorded on a TAR Protocol
 14 Classification Dispute Log (the "Log"), which shall be in a form agreed
 15 upon by the Parties. Once Plaintiffs' Designated Reviewers complete their
 16 review of the Validation Sample, the Parties shall meet and confer to
 17 resolve any differences in coding designation. If resolution cannot be
 18 reached, the issue shall be submitted to the Court for resolution.

19 ~~x.vii. If the recall estimate derived from the validation sample is below 80%, or~~

20 ~~if the documents designated responsive in the part of the sample drawn~~
 21 ~~from the null set indicate that the TAR tool's model of Responsiveness was~~
 22 ~~too limited, e.g., if the responsive documents in the Validation Sample~~
 23 ~~included novel or significant documents, then Plaintiffs and Defendants~~

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1 will discuss remedial action to locate an adequate proportion of the
 2 remaining relevant documents in the null set, including but not limited to:
 3 continuing reviewing from the prioritized queue; and training alternative
 4 predictive models focused on the relevant documents found in the elusion
 5 test. After Defendants disclose these metrics, the parties may meet and
 6 confer to discuss questions and issues relating to the TAR process forth
 7 above.

8 viii. Defendants will determine, based on this validation test, whether further
 9 review or other targeted searches may be warranted, or whether further
 10 review would be disproportionate and the TAR 2.0 process can be
 11 concluded.

12 b) Disclosures

13 1. Once the TAR process is complete in addition to above, Defendants intend to
 14 disclose various metrics regarding the TAR 2.0 methodology utilized, including the following: (i) the
 15 total TAR population, (ii) the total population produced, (iii) the total population not produced, (iv)
 16 the total population not reviewed, (v) the size of the validation set used to verify the TAR 2.0 results,
 17 and (vi) a summary of the validation process. The summary of the validation process will include
 18 the following figures from the Validation Sample: (a) the number of documents within the sample
 19 that were previously coded relevant; (b) the number of documents within the sample that were
 20 previously coded not relevant; (c) the number of unreviewed documents within the sample. The
 21 summary of the validation process will also include the number of actual responsive documents
 22 identified in (a), (b), and (c) during the validation process. Defendants will also produce all non-
 23 privileged responsive documents in the Validation Sample. After Defendants disclose these metrics,
 24 the parties may meet and confer to discuss reasonable questions and issues relating to the TAR
 25 process. If the volume of documents intended for TAR review becomes so large that it is necessary
 26 to run multiple TAR projects to ensure the smooth operation of the technology, the Producing Party

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will disclose that and will provide reasonable transparency into the TAR workflow.

2 c) Key Word Search.

3 1. If the Producing Party is identifying responsive ESI, ~~which is not already~~
 4 ~~known to be responsive;~~ using search terms, the Parties will meet and confer about search terms in
 5 English and any other languages used in the Producing Party's documents. ~~The Parties will To~~
 6 ~~facilitate the meet and confer about information to improve the effectiveness of the search terms,~~
 7 ~~such as providing a list of relevant English and foreign language company terminology (or~~
 8 ~~equivalent) and all relevant project and code names, code words, acronyms, abbreviations, and~~
 9 ~~nicknames, if any. Before implementing search terms~~~~confers~~, the Producing Party ~~will disclose~~
 10 information and meet and confer within seven (7) days of the ESI Protocol being entered regarding
 11 the search platform to be used, a list of search terms in the exact forms that they will be applied (i.e.,
 12 as adapted to the operators and syntax of the search platform), significant or common misspellings
 13 of the listed search terms in the collection to be searched, including any search term variants
 14 identifiable through a Relativity dictionary search with the fuzziness level set to 3, any date filters,
 15 or other culling methods, after which the Receiving shall make disclosures reasonably necessary for
 16 the Requesting Party may propose additional terms or culling parameters. Use of search terms will
 17 be validated post review using comparable methodology and metrics to those set out in Disclosures
 18 (a) and (e) above. to assess the proposed terms and resolve any disputes.

19 2. Nothing in this ESI Order may be construed or interpreted as precluding a
 20 Producing Party from performing a review to determine if documents captured by search terms are
 21 in fact responsive to the Requesting Party's discovery requests. Similarly, nothing in this ESI Order
 22 may be construed or interpreted as precluding a Producing Party from performing, by any means, a
 23 privilege review of documents determined to be responsive. Further, nothing in this ESI Order
 24 requires the production of documents captured by any search term that are not relevant and
 25 responsive to the Requesting Party's request, that are privileged, or that are otherwise protected from
 26 disclosure.

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9. END-TO-END VALIDATION OF DEFENDANTS' SEARCH METHODOLOGY AND RESULTS

The Parties shall participate in an iterative and cooperative approach in which the Parties will meet and confer regarding reasonable and appropriate validation procedures and random sampling of Defendants' Documents (both of relevant and non-relevant sets and of the entire collection against which search terms were run or TAR or other identification or classification methodology was used), in order to establish that an appropriate level of end-to-end recall (the percentage of responsive Documents in the initial collection before any search terms or TAR or manual review was applied which were classified as responsive after Defendants search, TAR and review processes) has been achieved and ensure that the Defendants' search, classification and review methodology was effective and that a reasonable percentage of responsive ESI was identified as responsive being omitted.

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10.9. UNSEARCHABLE DOCUMENTS

Documents which are reasonably believed to be responsive and for which text-based search technologies are fundamentally ineffective, such as images, video, certain spreadsheets, certain hard copy documents, certain documents from noncustodial sources, or certain foreign language documents where the Parties do not have suitable search terms in such language, must be reviewed without culling by search terms, predictive coding, or other technologies that rely primarily on text within the document. Prior to the production of such unsearchable items, the Producing Party may conduct a page by page review for responsiveness, confidentiality, privilege, and other protections.

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11. REASSESSMENT

After the completion of the search methodology meet and confer sessions and/or after

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1 completion of the selected search process itself, a Producing Party, a Receiving Party, or the Court
 2 may perceive the need to reassess a search methodology and/or validation process. In all such
 3 circumstances, the Parties will meet and confer to address any issues in a reasonable and timely
 4 manner; and the time, cost, and/or other resources expended in connection with ineffective
 5 methodologies and/or processes shall be deemed irrelevant to the issues of reasonableness and
 6 proportionality for additional efforts required.

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7 To the extent that responsive documents, such as images or spreadsheets, cannot be located
 8 through text-based technology, the parties will meet and confer about conducting targeted collections
 9 through other means.

10. NON-TRADITIONAL ESI

11 While this ESI Order is intended to address the majority of Documents and data sources
 12 handled in this matter, there may be situations where the Parties come into contact with more
 13 complex, non-traditional or legacy data sources, such as ESI from social media, ephemeral messaging
 14 systems, collaboration tools, data formats identified on a mobile or handheld device, and modern
 15 cloud sources. In the event such data sources are relevant, the Parties agree to take reasonable efforts
 16 to appropriately address the complexities introduced by such ESI. The Parties further agree to abide
 17 by their obligations under the Code to take reasonable and proportionate steps to avoid the deletion
 18 of all data associated with any non-traditional ESI accounts in their possession or control, including
 19 social media accounts.

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12.11. SYSTEM FILES

22 Each Party will use its best efforts to filter out common system files and application
 23 executable files using the national software reference library ("NSRL") NIST hash set list. The Parties
 24 shall meet and confer on methods for excluding any other non-substantive files and folders that are
 25 reasonably identified as system files and not likely to contain user-created files or content.

13.12. DEDUPLICATION

1 Each Party shall make reasonable efforts to globally de-duplicate exact duplicate Documents
 2 within the Party's ESI data set across all custodians at the family level. Documents should be de-
 3 deduplicated at the family level using MD5 hash values, or SHA-1 hash values, or the SourceHash value
 4 generated by Google for Google Drive documents, or comparable industry standard hash algorithm
 5 disclosed by such Party. "Exact duplicate" shall mean bit-for-bit identity of the Document content
 6 with exact Hash Value matches. Parties shall disclose the methodology, e.g., industry standard
 7 program (including any variable parameters), being used to calculate the hash values for individual
 8 emails and email families. Any such methodology must ensure that an email that includes content in
 9 the "BCC" or other blind copy field shall not be treated as a duplicate of any otherwise identical email
 10 that does not include content in the "BCC" or other blind copy field. Emails shall be deduplicated at
 11 the family level and standalone documents shall not be deduplicated against attachments. The names
 12 of all custodians and non-custodial sources who were in possession of a document prior to
 13 deduplication will be populated in the "ALL CUSTODIAN" metadata field, separated by semi-
 14 colons, in addition to a separate field of data identifying the custodian whose Document is produced;
 15 such de-duplicated Documents shall be deemed produced from the custodial files of each such
 16 identified custodian for all purposes in this litigation, including for use at deposition and trial. The
 17 original file paths of a Document prior to deduplication will be populated in the "ALL FILE PATHS"
 18 metadata field, separated by semicolons, *in the order corresponding to the order of names in ALL*
 19 *CUSTODIANS.* Hard-Copy Documents shall not be eliminated as duplicates of ESI.

20 **14.13. NO EMAIL THREADING**

21 No email may be withheld from production because it is included in whole or in part in a more
 22 inclusive email, although Parties may use email threading for their own internal review and other
 23 internal processes.

24 **15.14. SOURCE CODE**

25 The Parties will meet and confer to address the production and/or inspection of source code
 26 and enter into a separate order governing the same.

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1 **16.15. PRODUCTION FORMATS**

2 The Parties agree to produce documents and data in the formats described in Appendix 1 to
 3 this ESI Order. If particular Documents or categories of Documents identified in response to
 4 document requests warrant a different format, the Parties will cooperate to arrange for the mutually
 5 acceptable production of such documents. The Parties further agree not to degrade the searchability
 6 of Documents as part of the Document production process. Google file types, e.g., Google docs,
 7 sheets and slides, shall be produced as their Microsoft equivalents, i.e., Google docs files shall be
 8 produced as Microsoft Word files, and Google sheets shall be produced as Microsoft Excel Files, etc.
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10 **17.16. PHASING**

11 Once the Parties begin propounding discovery requests pursuant to Fed. R. Civ. P. 34,

12 the Parties agree to meet and confer regarding appropriate phasing for the production of ESI
 13 to the degree efficient and feasible.

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14 **18.17. CLOUD STORED DOCUMENTS**

15 a. Metadata Preserved.

16 Uber ~~shall will make reasonable and proportionate efforts to~~ preserve the metadata
 17 relationship between email messages with links to files on Google Drive. ~~Uber shall preserve and~~
 18 ~~produce (including, if necessary, as custom fields) all metadata collected with respect to all cloud-~~
 19 stored documents. That includes, but is not limited to, ~~all metadata output by Google Vault when~~
 20 ~~exporting a matter. Thus, the metadata exported from Google Vault pertaining to each document~~
 21 ~~shall be preserved extent Uber's vendor for processing and managing the documents to be~~
 22 ~~reviewed and produced as metadata for the same document within the load file of any production~~
 23 ~~containing any such document.~~

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20 b. Hyperlinked/URL-Referenced Documents.

1 Producing party shall make all reasonable efforts to in this action possess technology that
 2 enables it to maintain and preserve the relationship between any message or email and any cloud-
 3 hosted document hyperlinked or referenced within the message or email. Thus, for instance, where a
 4 collected message or email links to or references by URL a document on Google Drive (or housed
 5 within Google vault,) the metadata for that message or email shall include the URLs and Google
 6 Document ID of all hyperlinked documents, and if a hyperlinked document was produced such a
 7 relationship. Defendants may use Lighthouse's "Google Parser" for this purpose.

7 e. Contemporaneous Versions of Hyperlinked/URL Referenced Documents.

8 Uber shall produce the contemporaneous document version, i.e., the document version
 10 likely present at the time an email or message was sent, of Google Drive documents referenced by
 11 URL or hyperlinks in emails or messages such as Slack. If Uber contends that it is unable to meet
 12 this requirement through commercial or vendor software, Google APIs or through other
 13 reasonable manual or automated means, then Plaintiffs and Defendants shall meet and confer to
 14 discuss solutions. This will not exempt Uber from producing the applicable version of any
 15 document so referenced by URL or hyperlink.

16 Notwithstanding that Uber agrees to make reasonable and proportionate efforts in this regard,
 17 because of technological limitations inherent in the processing of emails containing embedded links,
 18 it shall not be presumed that all emails containing links to files on Google Drive will be produced
 19 with a metadata relationship between the parent email and the linked document.

20 To the extent the Receiving Party believes that there is a lack of a metadata relationship
 21 between a specific email message and a specific linked document, the Receiving Party may notify
 22 the Producing Party and request that the particular linked file be extracted and produced or identified.
 23 To the extent that the linked file in question is nonprivileged, and is relevant to either Party's claims
 24 or defenses and the efforts required to search for it would be proportional to the needs of the case, the
 25 Producing Party shall use reasonable and proportionate efforts to collect and produce/identify the

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1 document that was linked in the original email. The Parties agree to meet and confer to resolve any
 2 disagreements as to what constitutes reasonable and proportionate discovery efforts.

3 **19.18. PLAINTIFFS' PRODUCTION OF ESI AND CASE SPECIFIC DOCUMENTS**

4 This provision does not apply to Plaintiff's Fact Sheet (PFS) and/or documents produced with
 5 the PFS as they are the subject of a separate Order. The parties shall further agree to confer
 6 concerning the production format (e.g., pdfsPDFs) and associated matters (e.g., hosting platform to
 7 the extent not already negotiated) for Plaintiff specific documents. Any Plaintiffs who are selected
 8 to proceed forward towards a trial date will meet and confer with Defendants about the technical
 9 aspects of these Plaintiffs' production of non-privileged documents as appropriate during the course
 10 of those Plaintiffs' specific Rule 26 formal discovery. This provision shall not limit any Plaintiff's
 11 obligation to produce discovery that the Court or Federal Rules of Civil Procedure may require before
 12 being selected for trial. Plaintiffs will meet and confer with Defendants about these issues after
 13 such formal discovery is propounded. No other provision of the ESI Order will apply to Plaintiffs but
 14 for the terms set forth herein. Nothing herein shall limit Defendants' rights to seek discovery from
 15 Plaintiffs.

16 **20.19. MISCELLANEOUS PROVISIONS**

17 a) Translations Of Produced Materials. The Producing Party has no obligation to create
 18 a translation of the Documents or any portion thereof. For any foreign-language documents
 19 responsive to document requests that a Party reasonably knows as the result of a reasonable
 20 investigation have been translated into the English language using human translators or through
 21 machine translation in the ordinary course of business or for its own purposes, except to the extent
 22 such translation is protected by attorney-client or work-product privileges, the Producing Party shall
 23 produce the translation of the original document with the original. The Parties will meet and confer
 24 as necessary concerning procedures for using translations at depositions and at trial. In the event the
 25 Parties cannot reach agreement, the matter may be submitted to the Court for determination.

b) Non-Party Documents. A Party that issues a Non-Party subpoena (“Issuing Party”) include a copy of this Order with the subpoena and state that (1) the subpoenaed Non-Party produce Documents in response to the subpoena to all Parties; and (2) the Parties to this have requested that Non-Parties produce Documents in accordance with the specifications herein. If a subpoenaed Non-Party produces Documents to the Issuing Party but does not those Documents to other Parties, the Issuing Party shall produce such Documents to those Parties within 14 days of receiving the Documents, except where the Documents are to be used deposition, in which case the Issuing Party shall produce such Documents to all other Parties no than three (3) days prior to the deposition, or as soon as reasonably practicable if such production thereafter. Nothing in this Order is intended or may be interpreted to narrow, expand, or wise affect the rights of the Parties or Third Parties to object to a subpoena. If a Non-Party action is not Bates-stamped, the Parties will meet and confer to agree upon a format for nating the documents with a unique Bates Number prefix.

Lost, Destroyed, or Irretrievable ESI. If a Producing Party learns that responsive ESI that once existed was lost, destroyed, or is no longer retrievable as a result of acts or instances not occurring in the ordinary course of business, the Producing Party shall explain and when the responsive ESI was last retrievable in its original format and to disclose the instances surrounding the change in status of that responsive ESI, whether that information is available from other sources, whether any backup or copy of such original responsive ESI exists.

d) Re-productions. Notwithstanding any provisions to the contrary, re-production of sets of documents from another litigation, arbitration, government inquiry, or other matter are re-produced in the same manner and form as originally produced in the other matter, provided however that a party may, upon reasonable request and for good cause shown, re-produce documents in a different format. This provision does not waive the right of a party to object to any requests for production of production files from another litigation, arbitration, government inquiry, or other matter.

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e) Protective Order. Documents produced by the Parties are subject to the terms of the Protective Order [Dkt. 176] entered in this Litigation.

f) Production Log. With each production of documents, the producing party shall produce a log that contains the following information: (i) Production volume number; (ii) Date of the production; (iii) Bates range for the production; (iv) Sources of information from which the documents are being produced (e.g., names of custodians or noncustodial sources); (v) Other relevant information about the production (i.e., whether the production is an overlay file for a previous production). The log should be supplemented with each production such that each version contains all previous productions on the log along with the new production information.

g) Modification. This ESI Order may be modified by a Stipulated Order of the Parties or by the Court for good cause shown.

h) Good Faith. The Parties will act in good faith as required by law and use these procedures to identify and reduce the potential for disputes.

i) Continuing Obligations. The Parties recognize that discovery shall be an iterative and cooperative process. The Parties will continue to meet and confer regarding any ESI issues as reasonably necessary and appropriate. This Order does not address or resolve any objections to the Parties' respective discovery requests.

j) Reservation of Rights. Nothing in this ESI Order may be construed or interpreted to waive any objections to the production, discoverability, admissibility, or confidentiality of documents and ESI, or independently move for an appropriate protective order pursuant to the Federal Rules of Civil Procedure. Nothing in this Order shall be deemed to be a waiver of any Party's right to reasonably seek agreement from the other Parties, or a Court ruling, to modify proposed or previously agreed to search terms, techniques, tools, or any other provision set forth in this Order for good cause.

IT IS ORDERED that the forgoing Order is approved.

~~DATED:~~

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~~MDL No. 3084 CRP~~

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**[PROPOSED] ORDER GOVERNING THE PRODUCTION
OF ESI AND HARD COPY DOCUMENTS**

Case No. 3:23-MD-3084-CRL

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Hon. Charles R. Breyer

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MDL No. 3084 CRB

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[PROPOSED] ORDER GOVERNING THE PRODUCTION
OF ESI AND HARD COPY DOCUMENTS

Case No. 3:23-MD-3084-CRB

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APPENDIX 1: PRODUCTION FORMAT

1. Production Components. Except as otherwise provided below, ESI must be produced
 2 in accordance with the following specifications:

- 3 a. an ASCII delimited data file (.DAT) using standard delimiters;
- 4 b. an image load file (.OPT) that can be loaded into commercially acceptable
 5 production software (e.g. Concordance);
- 6 c. single page black-and-white TIFF or color JPEG images, or native files with
 7 single page placeholder TIFF images, depending on the applicable production
 8 format for each type of file;
- 9 d. and document level .TXT files for all documents containing extracted full text
 10 or OCR text.
- 11 e. Family relationships (be that email, messaging applications, or otherwise) will
 12 be maintained in production. Attachments should be consecutively produced
 13 with their parent. ~~“Attachments” shall be interpreted broadly and includes, e.g.,
 14 traditional email attachments and documents embedded in other documents
 15 (e.g., Excel files embedded in PowerPoint files) as well as modern attachments,
 16 internal or non-public documents linked, hyperlinked, stubbed or otherwise
 17 pointed to within or as part of other ESI (including but not limited to email,
 18 messages, comments or posts, or other documents).~~ Objects, documents or files
 19 embedded in documents, such as OLE embedded objects (embedded MS Office
 20 files, etc.), or images, etc., embedded in RTF files, shall be extracted as separate
 21 files and treated as attachments to the parent document. Chats from programs
 22 like Slack and HipChat should be produced in families by channel or private
 23 message.
- 24 f. If a particular document warrants a different production format, the Parties will
 25 cooperate in good faith to arrange for a mutually acceptable production format.

1. 2. Production Media and Access Controls. Productions must be encrypted and produced
 2. through secure electronic means, such as secure file sharing methods (e.g. FTP), or on CD, DVD,
 3. flash drive or external hard drive (“Production Media”). Nothing in this ESI Order will preclude or
 4. impair any and all protections provided the Parties by any Protective Order(s) agreed and entered
 5. into by the Parties. Parties will use best efforts to avoid the unnecessary copying or transmittal of
 6. produced documents. If questions arise, the Parties will meet and confer to ensure security concerns
 7. are addressed prior to the exchange of any documents.

8. 3. Data Load Files/Image Load Files. Each TIFF in a production must be referenced in
 9. the corresponding image load file. The total number of documents referenced in a production’s data
 10. load file should match the total number of designated document breaks in the image load file(s) in
 11. the production. The total number of pages referenced in a production’s image load file should match
 12. the total number of TIFF files in the production. The total number of documents in a production
 13. should match the total number of records in the data load file. Load files must not vary in format or
 14. structure within a production, or from one production to another except by agreement of the Parties.

15. 4. Metadata Fields. Defendants shall use industry standard, reasonable and proportional
 16. methods of collection and processing that preserve the integrity of document metadata, and of
 17. parent-child and family group relationships such as the association between attachments and parent
 18. documents, or between embedded documents and their parents, or between documents, including,
 19. but not limited to, emails (e.g., Outlook, Gmail) or messaging or communication posts (e.g., Slack,
 20. Teams, Google Hangouts, Google Chat), ~~with document stubs or links or pointers to internal or non-~~
 21. ~~public (e.g., Google Workspace, Zendesk) documents and those stubbed or internal or non-public~~
 22. ~~documents so linked.~~ Documents containing hidden URLs, e.g., an email containing a link where
 23. the text of the link is not the URL (for example, a link with the displayed text “Please review this
 24. article” where the URL of the link, e.g.,
 25. <https://somesite.com/somearticle.html/> is not itself the
 26. <https://somesite.com/somearticle.html/>

27. MDL No. 3084 CRB
 28. - 27 -
 [PROPOSED] ORDER GOVERNING THE PRODUCTION
 OF ESI AND HARD COPY DOCUMENTS
 Case No. 3:23-MD-3084-CRB

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1 display text of the link) should be processed such that all hidden URLs are included in the extracted
 2 text.

3 The metadata fields detailed in Appendix 2 should be produced for each Document to the
 4 extent that such information is reasonably and proportionally accessible or available or, in the case
 5 of metadata created during processing such as Bates numbers created at the time of collection and
 6 processing, except that if a field contains privileged information, that privileged information may
 7 be redacted and noted in a corresponding privilege log.

8 5. TIFFs. Unless excepted below, single page, black and white, Group IV TIFFs should
 9 be provided, at least 300 dots per inch (dpi) for all documents. If the receiving party is not satisfied
 10 with the quality of TIFFs for particular images, it may request the producing party to produce those
 11 images in native format. In addition, the Parties shall take reasonable efforts to process word
 12 processing documents (e.g., MS Word) with track changes and/or comments unhidden on the TIFF
 13 image.

14 6. Bates Numbering. All produced ESI must be assigned a unique Bates number that is
 15 sequential within a given document and across the production sets, along with a confidentiality
 16 designation. The producing party will brand all TIFF images in the lower right-hand corner with its
 17 corresponding Bates number, using a consistent font type and size. The Bates number must not
 18 obscure any part of the underlying image. If the placement in the lower right-hand corner will result
 19 in obscuring the underlying image, the Bates number should be placed as near to that position as
 20 possible while preserving the underlying image. Original document orientation should be
 21 maintained (i.e., portrait to portrait and landscape to landscape). Bates numbering should be a
 22 consistent length across the production, contain no special characters, and be numerically sequential
 23 within a given document. The Bates Numbers in the load file must match the corresponding
 24 documents' beginning Bates numbers in the data load file. If a Bates number or set of Bates numbers
 25 is skipped, the skipped number or set of numbers should be noted with a placeholder. Attachments
 26 to documents will be assigned Bates numbers that directly follow the Bates numbers on the
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 33 spacing: Exactly 24 pt, Numbered + Level: 1 + Numbering Style: 1, 2, 3, ... + Start at: 1 + Alignment: Left + Aligned at: 0.25" + Indent at: 0.5", Widow/Orphan control

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1 documents to which they were attached. In addition, wherever possible, each image will have its
 2 assigned Bates number electronically “burned” onto the image.

3 7. Color. Any ESI that is not an email communication and contains color will be
 4 processed as a JPEG file at 300 DPI. Where the receiving party reasonably suspects that particular
 5 email communications contain color that is necessary to determine the meaning of the
 6 communication, the receiving party may make reasonable and proportionate requests for particular
 7 email communications to be produced in color. The Parties agree to meet and confer regarding such
 8 requests as appropriate. A Party making such a request shall make the request by individual Bates
 9 number(s) and shall limit requests made pursuant to this paragraph to a reasonable number of
 10 documents.

11 8. Text Files. A single text file shall be provided for each document. The text file name
 12 shall be the same as the Bates number of the first page of the document with the document extension
 13 “.txt” suffixed. File names shall not have any special characters or embedded spaces. Electronic
 14 text must be extracted directly from the native electronic file unless the document requires redaction
 15 and is not a spreadsheet, is an image file, or is any other native electronic file that does not contain
 16 text to extract (e.g., non-searchable PDFs). In these instances, and in the case of imaged hard-copy
 17 documents, a text file shall be created using OCR and shall be produced in lieu of extracted text.
 18 Text shall be provided in UTF-8 format. Extracted text shall be generated with commercially
 19 acceptable technology set to include all comments, revisions, tracked changes, speaker’s notes and
 20 text from documents with comments or tracked changes, and hidden and very hidden worksheets,
 21 slides, columns and rows as well as all URLs. When possible, the text of native files should be
 22 extracted directly from the native file. Parties will use their best efforts to OCR foreign language
 23 documents using the appropriate setting for those languages, although that may require additional
 24 process. Text files will not contain the redacted portions of the documents. A commercially
 25 acceptable technology for optical character recognition (“OCR”) should be used with the highest
 26 quality setting during processing for all scanned, hard copy documents, and for documents with
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1 redactions other than Excel files and other spreadsheets which shall be redacted in native format.
 2 Text extracted from emails should include the following header information where available: (1)
 3 the individuals to whom the communication was directed (“To”), (2) the author of the email
 4 communication (“From”), (3) who was copied and blind copied on such email (“CC” and “BCC”),
 5 (4) the subject line of the email (“RE” or “Subject”), and (5) the date and time of the email. Text
 6 extracted from emails and other documents should also be generated with commercially acceptable
 7 technology set to include the text of any URLs or links, e.g., if an email contains a link like “Please
 8 review these rules” where “these rules” is a URL to a destination such as
 9 “<https://www.cand.uscourts.gov/notices/newnotice-proposed-modifications-to-civil-local-rules/>”,
 10 then the extracted text must include the URL as well as the linked text “these rules.”

10 9. Native files. All spreadsheet files (e.g., Microsoft Excel or Google Sheets), as well
 11 audio and video files, shall be produced as native files with TIFF placeholder images. Spreadsheet
 12 files requiring redaction, including Microsoft Excel files, will be redacted within the native file, and
 13 the redacted native file will be produced as provided herein. Moreover, to the extent a spreadsheet
 14 file is a Google Sheet, this will be provided in a Microsoft Excel format. To the extent that they are
 15 produced in this Litigation, audio, video, and multi-media files will be produced in native format.
 16 The Parties will meet and confer on the production of other file types, such as proprietary files, etc.
 17 Native files will be produced with a link in the NATIVEFILEPATH field, along with extracted text
 18 (where extracted text is available) and applicable metadata fields set forth in Appendix 2. A Bates
 19 numbered TIFF placeholder indicating that the document was provided in native format must
 20 accompany every native file. Where redaction makes production of native-format files other than
 21 spreadsheets or presentations infeasible, the Parties will confer to determine a reasonably usable
 22 form for the production, but spreadsheets shall presumptively be redacted in native, and
 23 presentations presumptively redacted in image form, in these cases without the need for further
 24 conferring.
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1 10. Production Format for Hard Copy Documents. In scanning paper documents,
 2 documents are to be produced as they are kept. For documents found in folders or other containers
 3 with labels, tabs, or other identifying information, such labels and tabs shall be scanned where
 4 practicable. Pages with Post-It notes shall be scanned both with and without the Post-it, with the
 5 image of the page with the Post-it preceding the image of the page without the Post-It. Hard copy
 6 documents will be made text searchable. The producing party will use best efforts to unitize
 7 documents (*i.e.*, distinct documents should not be merged into a single record, and a single document
 8 should not be split into multiple records), and maintain document relationships, *i.e.*, attachment
 9 status. Original document orientation (*i.e.*, portrait v. landscape) should be maintained.

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10 11. Confidentiality Designation. All images will be stamped with the appropriate
 11 confidentiality designations in accordance with the ~~Stipulated~~ Protective Order entered in this
 12 Litigation. Each document produced in native format will have its confidentiality designation
 13 identified in the filename of the native file and indicated on its corresponding TIFF placeholder.

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14 12. Databases and Other Data Sources. The Parties shall meet and confer regarding the
 15 production and format and scope of relevant structured data or aggregated or threaded data source
 16 or otherwise maintained by an application (e.g., Microsoft Teams, Slack, Microsoft Access,
 17 SharePoint, Oracle, Salesforce, ACT!, or any other messaging or proprietary databases or services)
 18 in order to ensure that any information produced is reasonably usable by the Receiving Party and
 19 that its production does not impose an undue burden on the Producing Party. The Parties will
 20 cooperate in the exchange of sufficient information concerning such databases to facilitate
 21 discussions on the production of responsive information, including available data fields/objects and
 22 schema. To the extent a Party is constrained from producing responsive ESI because of a third-party
 23 license or because software necessary to view the ESI is hardware dependent, the Parties shall meet
 24 and confer to minimize any expense or burden associated with the production of such documents in
 25 an acceptable format, including issues as may arise with respect to obtaining access to any such
 26 software and operating manuals.

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13. Embedded Objects. OLE embedded objects (embedded MS Office files, etc.) shall
 2 be extracted as separate files and treated as attachments to the parent document. Images embedded
 3 in emails shall not be produced separately. Parties agree non-substantive embedded objects,
 4 including, but not limited to, logos, icons, emoticons, and footers need not be produced as separate
 5 documents by a Producing Party (i.e., such embedded objects will be produced within the document
 6 itself, rather than as separate documents). Embedded files, except for images and non-substantive
 7 embedded objects (including but not limited to, logos, icons, and emoticons), are to be produced as
 8 family groups. Embedded files should be assigned Bates numbers that directly follow the Bates
 9 numbers on the documents within which they are embedded.

10. Production of Family Groups and Relationships. If any member of a family group is
 11 produced, all members of that group must also be produced or else logged as privileged, and no such
 12 member shall be withheld from production as a duplicate. For the avoidance of doubt, a hyperlinked
 13 document, such as a cloud-based document in Google Drive, is not part of a family group.

14. Dynamic Fields. Documents with dynamic fields for file names, dates, and times will
 15 be imaged to show the field code (e.g., “[FILENAME]”) where possible, rather than the values for
 16 such fields existing at the time the file is processed.

17. Time Zone. All provided metadata pertaining to dates and times will be standardized
 18 to UTC.

19. Redactions. ~~Other than as permitted by this Order or the Protective Order entered in
 20 this Action, no redactions for relevance may be made within a produced document or ESI item. The
 21 Parties agree to meet and confer on a case-by-case basis if a Party believes there is a good faith basis
 22 to permit limited redaction by agreement of the Parties of highly sensitive, non-relevant information
 23 within a Document that contains other relevant information. Any redactions shall be clearly
 24 indicated on the face of the document, with each redacted portion of the document stating that it has
 25 been redacted and the type of the redaction, and a metadata field shall indicate that the document
 26 contains redactions and the type of the redaction (e.g., “Privacy” or “Privilege”). Where a responsive~~

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1 document contains both redacted and non-redacted content, the Parties shall produce the non-
 2 redacted portions of the document and the OCR text corresponding to the non-redacted
 3 portions. Redactions for relevance may only be made where necessary to protect particularly sensitive
 4 or proprietary confidential information, and the Parties agree to meet and confer regarding any
 5 disputes over the propriety of relevance redactions for any particular document(s) or category(ies)
 6 of documents. For redacted items which were originally ESI, all metadata fields will be provided
 7 and will include all non-redacted data unless such metadata contains privileged information or
 8 information otherwise protected from disclosure. Redacted documents shall be identified as such
 9 in the load file provided with the production. A document's status as redacted does not relieve the
 10 producing party from providing all of the discoverable metadata required herein.

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10 18. Spreadsheets. Spreadsheet files requiring redaction, including without limitation
 11 Microsoft Excel files, will be redacted and produced natively.

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13 19. Other Documents. All images of redacted native files shall be processed to show and
 14 reveal all comments, revision marks, speaker notes, or other user-entered data which are visible in
 15 any view of the exported document. Where possible, any occurrences of date/time auto-field items,
 16 including in headers and footers, will be removed and replaced with the term AUTODATE to
 17 prevent the current date from being printed. Email header information (e.g. date, subject line, etc.)
 18 should not be redacted unless it is independently privileged. The production of a document in a
 19 redacted form does not affect the Parties' obligation to timely assert and substantiate the assertion
 20 of privilege over the content in a privilege log. The Parties shall honor reasonable requests for the
 21 production of particular redacted documents in other formats where the image is not reasonably
 22 usable.

23 20. Color. Redacted versions of Documents that would have been produced in color in
 24 their un-redacted form shall be produced in color as detailed herein.

25 21. Exception Files. The Parties will use reasonable efforts and standard industry
 26 practices to address Documents that present imaging or form production problems (including

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1 encrypted and/or protected files identified during the processing of ESI ("Exception Files"). The
 2 Parties will meet and confer regarding procedures that will be used to identify, access, and process
 3 Exception Files. In the event that the Parties cannot reach agreement on the handling of Exception
 4 Files through the meet and confer process, the matter may be submitted to the Court for
 5 determination.

6 22. Mobile and Handheld Device Documents and Data. If responsive and unique data that can
 7 reasonably be extracted and produced in the formats described herein is identified on a mobile or
 8 handheld device, that data shall be produced in accordance with the generic provisions of this
 9 protocol. To the extent that responsive data identified on a mobile or handheld device is not
 10 susceptible to normal production protocols, the Parties will meet and confer to address the
 11 identification, production, and production format of any responsive documents and data contained
 12 on any mobile or handheld device.

13 23. Parent-child relationships. If responsive, Parent-child relationships that have been
 14 maintained in the ordinary course of business shall be preserved for both ESI and hard copy
 15 Documents. For example, for electronic production of a hard copy folder with Documents
 16 contained in the folder, the cover/title of the folder shall be produced first, with all contents of the
 17 folder in sequential Document order behind the containing folder. For email families, the parent-
 18 child relationships (the association between emails and attachments) should be preserved, i.e.,
 19 email attachments should be consecutively produced with the parent email record.

20 22. Parent-child relationships. The Parties shall use methods of collection and processing
 21 that preserve the integrity of document metadata. Except for hyperlinked documents, the parties
 22 shall use methods of collection and processing that preserve the parent-child relationships such as
 23 the association between attachments and parent documents, or between embedded documents and
 24 their parents, or between documents. For documents where the parent-child relationship is

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1 produced, all document family relationships shall be produced together and children files should
 2 follow parent files in sequential Bates number order. For the avoidance of doubt, a hyperlinked
 3 document, such as a cloud-based document in Google Drive, is not part of parent-child relationship.

4 24.23. Encrypted or Password-Protected ESI. For any ESI that is produced in encrypted
 5 format or is password-protected, the producing party will provide the propounding party a means to
 6 gain access to those native files (for example, by supplying passwords.)

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APPENDIX 2 – METADATA FIELDS

Field	Definition	Doc Type
ALLCUSTODIAN	Name(s) of person(s) or other data source (non-human) from where documents/files are produced. <i>Where redundant names occur, individuals should be distinguished by an initial which is kept constant throughout productions (e.g., Smith, John A. and Smith, John B.)</i>	All
BEGBATES	Beginning Bates Number (production number)	All
ENDBATES	Ending Bates Number (production number)	All
PGCOUNT	Number of pages in the document	All
FILESIZE	File Size	All
APPLICAT	Commonly associated application for the specified file type.	All
FILEPATH	Original file/path of the location where the item was located at the time of collection, where applicable. This should include location, and, for e-documents and e-attachments, file name, and file extension. Folder names and path should be included, and, for emails and attachments collected from a container such as a .pst, the full folder path within the container. Any container names should be included in the path.	E-document, Email, excluding cloud-based documents. Equivalent fields are included in the Google Drive & Linked Documents & Google Mail section below.
FILENAME	Original file name at the point of collection	E-Document.
NATIVEFILELINK	For documents provided in native format only	All

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Field	Definition	Doc Type
TEXTPATH	File path for OCR or Extracted Text files	All
LINKBEGBATES	One-to-many field used to identify the beginning Bates value for any Google Drive linked documents referenced within a given Gmail document	Gmail documents containing linked Google Drive documents
LINKSOURCEBEGBATES	One-to-many field used to identify the beginning Bates value for any source Gmail documents linking to a given Google Drive document	Google Drive documents linked to Gmail documents
MSGID	Email system identifier assigned by the host email system. This value is extracted from parent message during processing	E-mail
FROM	Sender	E-mail
TO	Recipient	E-mail
CC	Additional Recipients	E-mail
BCC	Blind Additional Recipients	E-mail
SUBJECT	Subject line of e-mail	E-mail
PARENTMSGID	Where the item is an email which is a REPLY or FORWARD, the ConversationID of the original email which was REPLIED to or FORWARDED	E-mail
CONVERSATIONID	Email thread identifier	E-mail
ATTACHBATES	Bates number from the first page of each attachment	E-mail
BEGATTACH	First Bates number of family range (i.e. Bates number of the first page of the parent e-mail or document)	E-mail, E-Documents

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Field	Definition	Doc Type
ENDATTACH	Last Bates number of family range (i.e. Bates number of the last page of the last attachment or, if no attachments, the document itself)	E-mail, E-documents
ATTACHCOUNT	Number of attachments to an e-mail	E-mail
ATTACHNAMES	Names of each individual Attachment, separated by semi-colons	E-mail, E-documents
DATESENT (mm/dd/yyyy hh:mm:ss AM)	Date Sent	E-mail
DATERCVD (mm/dd/yyyy hh:mm:ss AM)	Date Received	E-mail
SORTDATE (mm/dd/yyyy hh:mm:ss AM)	Date of the parent e-mail or document	E-mail and documents
HASHVALUE	MD5 hash value	All
TITLE	Internal document property	E-document
AUTHOR	Internal document property	E-document
DATECRTD (mrn/dd/yyyy hh:mm:ss AM)	Creation Date	E-document
LAST MODIFIED BY	Last person who modified (saved) a document	E-document
LASTMODD (mrn/dd/yyyy hh:mm:ss AM)	Last Modified Date	E-document
HiddenContent	Denotes if file contains hidden content. Format: Yes/No value.	Loose files and attachments.

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Field	Definition	Doc Type
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Field	Definition	Doc Type
<u>THREADIDCHANNELID</u>	<u>ThreadID</u> for non-email threaded communications identified for distinct messaging channels or conversations using messaging applications, such as Slack, HipChat, GChat, uChat, and others.	Non-email threaded messaging communications, such as Slack, HipChat, GChat, uChat, and others.

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Field	Definition	Doc Type
DocID	Document ID obtained from Google Vault metadata at time of document collection.	Google Drive & Linked Documents
#Author	The email address of the person who owns the file in Drive. For a shared drive file, it shows the shared drive name.	Google Drive & Linked Documents
Collaborators	The accounts and groups that have direct permission to edit the file or add comments and users with indirect access to the file.	Google Drive & Linked Documents
Viewers	The accounts and groups that have direct permission to view the file and users with indirect access to the file.	Google Drive & Linked Documents
#DateCreated	The date a Google file was created in Drive. For non-Google files, usually the date the file was uploaded to Drive.	Google Drive & Linked Documents
#Date Modified	The date the file was last modified.	Google Drive & Linked Documents

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<u>Google Drive & Linked Documents & Google Mail</u>		
<u>Field</u>	<u>Definition</u>	<u>Doc Type</u>
#Title	The filename as maintained in the Google Drive and which was originally assigned.	Google Drive & Linked Documents
Filename	The file name that correlates to the metadata with the file in the export ZIP file.	Google Drive & Linked Documents
FileSize	The size of the file in bytes.	Google Drive & Linked Documents
Hash	The MD5 hash of the file.	Google Drive & Linked Documents
<u>SlideRecording</u>	<u>Metadata about recordings.</u>	<u>Google Drive & Linked Documents</u>
<u>ClientSideEncrypted</u>	<u>Indicates whether the file was encrypted in the Google Workspace using client side encryption.</u>	<u>Google Drive & Linked Documents</u>
DocumentType	The file type for Google files.	Google Drive & Linked Documents
<u>SharedDriveID</u>	<u>The identifier of the shared drive that contains the file</u>	<u>Google Drive & Linked Documents</u>
<u>DocParentID</u>	<u>Unique identifier for page the site is a part of.</u>	<u>Google Drive & Linked Documents</u>

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<u>Google Drive & Linked Documents & Google Mail</u>		
<u>Field</u>	<u>Definition</u>	<u>Doc Type</u>
SiteTitle	The name of the Sites page.	Google Drive & Linked Documents
Other	Includes users for whom Vault could not determine permission levels at the time of export.	Google Drive & Linked Documents
SourceHash	A unique hash value for each version of a file.	Google Drive & Linked Documents
DocumentType	The file type for Google files.	Google Drive & Linked Documents
PublishedURL	Metadata included with Google Drive exports for sites, including the address of the published page.	Google Drive & Linked Documents
SiteTitle	Metadata included with Google Drive exports for sites, including the name of the page.	Google Drive & Linked Documents
LabelName	Google Drive labels and fields.	Google Drive & Linked Documents
Account	Metadata included with the Google Email exports which contains the email address of the collected email account.	Google Emails & Chat (Messages)

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Field	Definition	Doc Type
Rfc822MessageId	A message ID used to correlate message metadata with the collected message and corresponding Linked Drive Files, Drive Links CSV.	Google Emails & Chat (Messages)
GmailMessageId	A unique message ID used to manage specific messages with the Gmail API.	Google Emails & Chat (Messages)
Labels	Labels applied to the message by Gmail or the user.	Google Emails & Chat (Messages)
DriveUrl	Published URL corresponding to the Google Drive document.	Google Emails & Chat (Messages)
#DateFirstMessageSent	The timestamp for when the first message in a conversation was sent	Google Emails & Chat (Messages)
#DateLastMessageReceived	The timestamp for when the last message in a conversation was received.	Google Emails & Chat (Messages)
#DateFirstMessageReceived	The timestamp for when the first message in a conversation was received.	Google Emails & Chat (Messages)
#DateLastMessageReceived	The timestamp for when the last message in a conversation was received.	Google Emails & Chat (Messages)
RoomID	The space, group chat, or DM identifier that the message belongs to.	Google Emails & Chat (Messages)

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<u>Google Drive & Linked Documents & Google Mail</u>		
<u>Field</u>	<u>Definition</u>	<u>Doc Type</u>
Participants	The email addresses of all users who participated in the conversation.	Google Emails & Chat (Messages)
RoomName	The value of the space, Group Chat, list of accounts that participated.	Google Emails & Chat (Messages)
ConversationType	The message type.	Google Emails & Chat (Messages)
ParticipantPhoneNumbers	The phone numbers of the participants.	Google Voice
OwnerPhoneNumbers	The value includes multiple phone numbers when the user's number changed.	Google Voice

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